

CHILD SUPPORT PAYMENTS IN
DEPARTMENT OF REVENUE (DOR) CASES

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STATE DISBURSEMENT UNIT. All child support and alimony payments for Marion County, Florida are to be sent to the Florida State Disbursement Unit (SDU). The CDU will receive your payment and post it to the appropriate account. All payments must have the proper identification to be processed the same day that it is received.

DIRECT PAYMENTS: GENERALLY, IN DOR CASES, NO CREDIT FOR PAYMENT WILL BE GIVEN TO RESPONDENT FOR ANY PAYMENT NOT MADE PAYABLE TO THE STATE OF FLORIDA DISBURSEMENT UNIT. NO CREDIT FOR PAYMENT WILL BE GIVEN TO RESPONDENT FOR ANY

PAYMENT GIVEN DIRECTLY TO PETITIONER OR THE CHILD.

INCOME DEDUCTION: Child support payments may be deducted from your income as a convenience to you. However, it remains the payor's responsibility to ensure payments are made even if no deductions are being made from your income. If you have more than one child support case, it is your responsibility to ensure all your child support cases are being paid in full on time. Not all income is subject to withholding. Federal law prohibits deductions over a certain percentage of your income and limits the way in which child support may be collected from Veteran Administration benefits. The payors in these cases are still responsible to pay their child support obligation in full as ordered and could be found in contempt for not doing so.

It is very important you include these items on the front of your check or money order, without this information payments cannot be processed!

Proper identification means:

- I. Full name of person obligated to make the payment
- II. Social Security number of Obligor (Respondent, Payor)
- III. County name where your case is recorded (Marion County #42)
- IV. Child/alimony support case number (example: 00-000000-DR)
- V. Full name of the person to receive the payment

Payments may be mailed to:

Florida State Disbursement Unit
P.O. Box 8500
Tallahassee, Florida 32314-8500

For basic payment information: State of Florida Central Disbursement Unit 1-877-769-0251 (automated, toll-free line) the system will prompt you for your Social Security Number and Case Number. The case number must be entered in a nine-digit format. (Example: Case # 2003-59-DR is entered as 030000059). To use the system, you will need to ensure the Clerk of Courts (Domestic Support) has your correct Social Security number on file.

You may Pay Online at

<https://childsupport.floridarevenue.com>

- Create an account
- Use the depository number
- You will need the following information to pay by electronic check or by credit card:
 - Electronic Check - Bank name, account number, and bank routing number
 - Credit Card - Credit card holder's name and address, credit card number, three-digit security code, and expiration date

www.MyFloridaCounty.com

Fees: Credit card fee is 3.5%. The electronic check fee is \$5. Processing time: Credit card is 2 days and electronic check is 4 days.

You may pay with cash

Walmart MoneyCenter. To pay with cash at you will need to provide your depository number and use biller name: **Florida SDU**. Fee: \$2 fee applies. Processing time: 1-2 business days.

Amscot

Fees: Vary by service and payment amount.

Processing time: Up to 7 business days.

Moneygram

Fees: Vary by service and payment amount.

Processing time: Up to 7 business days.

MAILING ADDRESS UPDATED WITH DOR: Each party must notify DOR Child Support Enforcement, 5431 E. Silver Springs Boulevard, Suite 2, Ocala, Florida 34488, the Clerk of the Circuit Court, Domestic Relations Department, P.O. Box 1030, Ocala, Florida 34478-1030 and the State of Florida Disbursement Unit, within 7 days of each change of mailing or e-mail address, residence address. Notification of such change must be in writing and will include the correct names, addresses, e-mail address, social security numbers and sources of income of Respondent and Petitioner, as well as case number and the new information being reported.

Petitioner and Respondent must keep the Clerk's office informed of your current mailing address as checks are not forwarded. Also contact the Department of Revenue (Child Support Enforcement) at 1-850-488-5437(See instructions below).Update your mailing address by filling out the proper form (Florida Family Law Form 12.915) and filing it in the instant case. The amended form may be accessed and downloaded from the Florida State Courts' website at <https://www.flcourts.gov/Resources-Services/Office-of-Family-Courts/Family-Court-in-Florida/Family-Law-Forms/>

DOMESTIC SUPPORT: The official payment history in DOR cases is kept by the Domestic Support Clerk. If you have any questions about these procedures or want a printed payment history for your case, you can contact Domestic Support room # 103 in the Clerk's office at (352) 401-6721.

**Regular payments are not accepted in Domestic Support in the Clerk's office. They only accept court ordered purge payments.

DEPARTMENT OF REVENUE: The **Florida Department of Revenue** may be able to assist you: Child Support Enforcement / Department of Revenue Customer Contact Center Options:

Web chat, eServices, Email, Fax –

<https://floridarevenue.com/childsupport/Contact/Pages/default.aspx>

Phone number 850-488-5437

Fax number 580-921-0792

When calling leave a detailed message including: Name

- SSN or Case #
- Detailed reason for call
- Call back phone number

A local DOR representative will contact you within 48 hours.

Para asistencia en español, llame al 1-850-488-5437 y marque 7